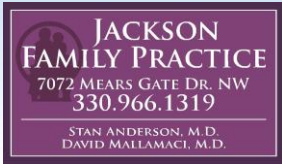


"I couldn't be more impressed with a company than CTG; I receive timely answers to all my questions and the client support group is outstanding! CTG gets my full recommendation."

Dr. David Mallamaci, Family Physician, Jackson Family Practice



**CORPORATE
TECHNOLOGIES
GROUP**



A Local Family Practice Utilized A Resourceful Voice and Data Technology Partner To Solve Key IT Challenges

Since 1990, Jackson Family Practice has been dedicated to providing the Canton, Ohio community with the highest quality healthcare available. The physicians provide a wide range of services including acute, chronic and preventive medical care to patients of all ages.

In 2011, the practice was faced with two key business challenges: the need to upgrade to a stable bandwidth connection in preparation for an EHR implementation and the pending move to a new facility just down the road. In addition, Dr. David Mallamaci of Jackson Family Practice stressed the importance of reducing their current expenditures, where possible, to free up budget dollars. Dr. Mallamaci was delighted to learn that Corporate Technologies Group (CTG) could assist with meeting these challenges.

After a complete audit and profile of the existing network setup, CTG made recommendations to stabilize the network in preparation for EHR while reducing monthly cost. "Not only did this network upgrade meet my needs but it also helped us save 25% off our monthly expenditures," exclaimed Dr. Mallamaci. "I was able to allocate the savings to other areas in the budget."

Around the same time, the practice was scheduled to move into their new state-of-the-art facility and quickly implement their EHR system. "With so many things happening at once, I needed someone whom I could trust to make the best recommendations for my business and I knew CTG would be a good choice," mentioned Dr. Mallamaci. CTG managed the move of Jackson Family Practice's voice and data services to ensure minimal downtime and alleviate some of the burden of work dealing with move coordination.

"The move was seamless! I would highly recommend CTG to other businesses, especially medical practices looking to implement an EHR system. Having a right-sized bandwidth connection is critical to the success of EHR systems," Dr. Mallamaci noted.

He added, "CTG provides me with peace of mind by reporting any problems and/or issues with my business network so I can focus my time on the care of my patients."

Key Business Issues

- Need to upgrade to a stabilized bandwidth connection in preparation for an EHR installation.
- Need help coordinating the move of voice and data services to their new facility.
- Minimize current voice and data expenditures.

Results

- A stable, reliable, right-sized voice and data solution was implemented in preparation for an EHR implementation.
- Smooth & successful move of their voice and data to their new office location.
- A reduction of 25% in monthly voice and data expenditures.

The CTG Advantage

Unbeatable Experience

CTG has been in business for over 12 years, having well over 100 years of collective experience.

Diversified Portfolio

We offer a complete portfolio of products and services including both WAN and LAN solutions and Application/System Solutions.

Superior Client Support Group

We believe that people are the strength of our organization. We are a workplace that attracts and retains top talent within our market.



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