

Project Management & Support

- White glove service installation
- Personal project manager
- Contract management
- Service technicians
- Onsite employee training
- Ongoing support

Voice Services / UCaaS, XCaaS & CCaaS

- Customized hosted/premise-based phone
- SIP trunking
- Collaboration tools
- Mobile integration options
- Video conferencing and SMS

Cloud Compute Technology

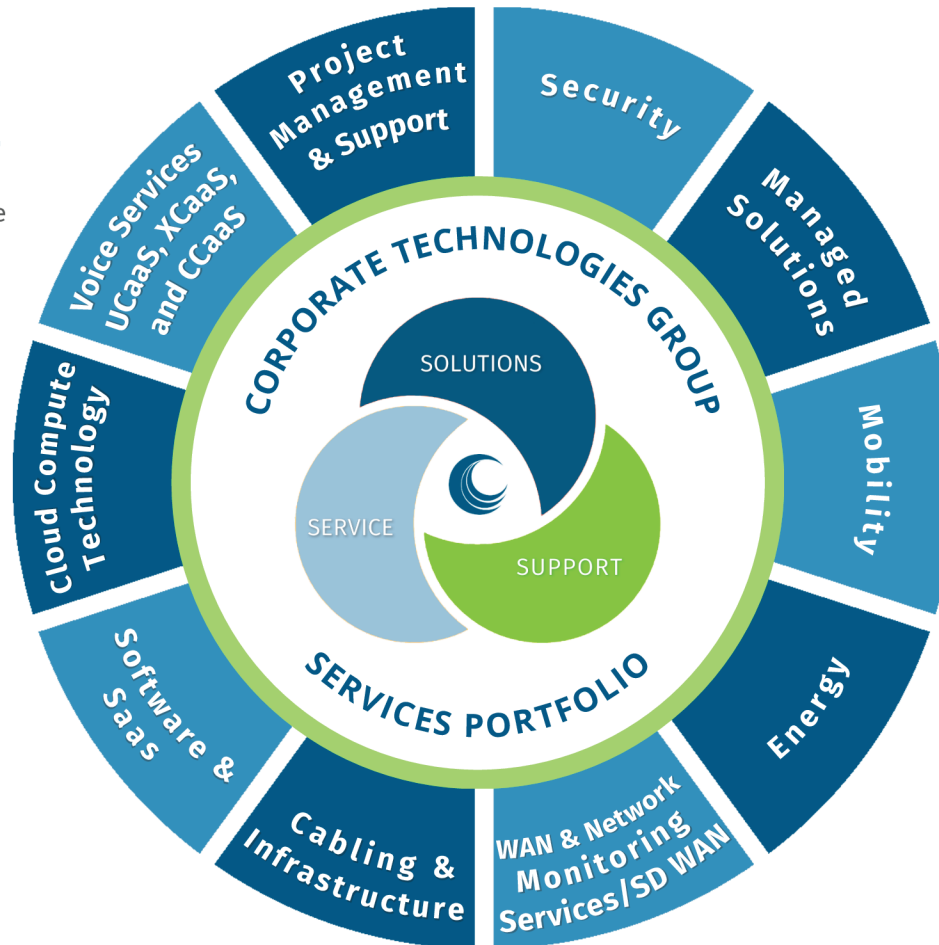
- Virtual desktop
- Backup as a service (BaaS)
- Co-location
- Public, private, and hybrid Data center
- Disaster recovery

Software / SaaS

- Microsoft Office 365
- Microsoft assessments
- Microsoft Teams Voice
- Google Workspace
- IT Services Management (ITSM)
- Customer Relationship Management (CRM)
- App Marketplace

Cabling & Infrastructure

- Cabling
- Infrastructure-as-a-Service (IaaS)
- Fiber connection splicing
- Physical security (cameras)
- Network hardware



Cybersecurity

- Penetration testing
- Security assessments
- Dark web scanning
- Security awareness training
- SOC / SIEM
- Threat detection & incident response
- EDR, MDR, XDR

CTG Managed Services Solutions

- Disaster recovery
- Business continuity
- Remote infrastructure
- Firewall management
- AI Services

Mobility

- Wireless service
- Event management
- Internet of Things (IOT)
- Sensor alert
- Starlink™

Energy

- Backup power
- Solar & EV charging
- Water, waste, & expense
- Efficiency
- Electric & Gas Procurement

WAN, & Network Monitoring Services / SD WAN

- LAN & WAN network monitoring and design
- MPLS, coax, fiber, software-defined WAN with built-in redundancy, and more internet options
- Fiber, cable, wireless SD-WAN
- Satellite